



Department of Medical Assistance Services
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www.dmas.virginia.gov

MEDICAID PROVIDER MANUAL UPDATE

TO: All Early Periodic Screening Diagnosis and Treatment (EPSDT) providers participating in the Virginia Medical Assistance Program, Managed Care Organizations, and holders of the EPSDT Supplement MEMO: Update

FROM: Patrick W. Finnerty, Director
Department of Medical Assistance Services DATE: November 13, 2007

SUBJECT: Update to the Early Periodic Screening Diagnosis and Treatment (EPSDT) Supplement

The purpose of this memorandum is to update providers on the changes to the Early Periodic Screening Diagnosis and Treatment (EPSDT) Supplement. With this update, program guidance is now being offered for the specialized (non-state plan) services that are provided through the EPSDT program on a routine basis. The creation of guidance documents will assist the Department of Medical Assistance Services (DMAS) in defining the scope of services offered through the EPSDT program and assist the managed care organizations with clarifying operational requirements for the EPSDT specialized services.

Please look for these new guidance documents to accompany your EPSDT Supplement:

- **EPSDT Nursing Specialized Services Program**
- **EPSDT Medical Needs Assessment and Referral (DMAS-62)**

Please review these new guidance documents carefully.

ELIGIBILITY AND CLAIMS STATUS INFORMATION

DMAS offers a web-based Internet option (ARS) to access information regarding Medicaid or FAMIS eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

COPIES OF MANUALS

DMAS publishes electronic and printable copies of its Provider Manuals and Medicaid Memoranda on the DMAS website at www.dmas.virginia.gov. Refer to the "DMAS Content Menu" column on the left-hand side of the DMAS web page for the "Provider Services" link, which takes you to the "Manuals, Memos and Communications" link. This link opens up a page that contains all of the various communications to providers, including Provider Manuals and Medicaid Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet or would like a paper copy of a

manual, you can order it by contacting Commonwealth-Martin at 1-804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates that are requested.

“HELPLINE”

The “HELPLINE” is available to answer questions Monday through Friday from 8:30 a.m. to 4:30 p.m., except on state holidays. The “HELPLINE” numbers are:

1-804-786-6273	Richmond area and out-of-state long distance
1-800-552-8627	All other areas (in-state, toll-free long distance)

Please remember that the “HELPLINE” is for provider use only. Please have your Medicaid Provider Identification Number available when you call.

PROVIDER E-NEWSLETTER SIGN-UP

DMAS is pleased to inform providers about the creation of a new Provider E-Newsletter. The intent of this electronic newsletter is to inform, communicate, and share important program information with providers. Covered topics will include changes in claims processing, common problems with billing, new programs or changes in existing programs, and other information that may directly affect providers. If you would like to receive the electronic newsletter, please sign up at www.dmas.virginia.gov/pr-enewsletter.asp.

Please note that the Provider E-Newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from DMAS.

Attached Number of Pages: (1)

**EPSDT SUPPLEMENT
REVISION CHART
November 13, 2007**

SUMMARY OF REVISIONS

MANUAL SECTION	MATERIAL REVISED	NEW PAGE NUMBER(S)	REVISED PAGE(S)	REVISION DATE
EPSDT Nursing		Entire Section	New Section	11/13/2007

FILING INSTRUCTIONS

MANUAL SECTION	DISCARD	INSERT	OTHER INSTRUCTIONS
EPSDT Nursing		New EPSDT Nursing Document	New Section